

Prices	All prices are net FOB our production facility. The prices are exclusive of delivery charges, crating, insurance, local delivery, uncrating and	installation, and any taxes. The prices are subject to change without prior notice.
Carton/Crate for Shipping	All net prices include cartons suitable for shipping our casegoods via a responsible high-value products carrier. Prices do not	include any special packing or crating that might be required for shipment by common carriers, air carriers or for shipment to unique locations.
Terms	A deposit of 40% is required with the order and with balance payable prior to delivery. A deposit of 50% is required on orders with design modifications or special designs. Terms for established open accounts with McMurray	require a 40% deposit with order. Balances unpaid at the end of 30 days are subject to a late charge of 1½% compounded monthly. Orders will not be put in production unless the deposit has been received.
Order Acknowledgement	An Order Acknowledgement will be issued acknowledging receipt of a customer's purchase order without sufficient information to issue an Order Confirmation . This Order	Acknowledgement will request the required information. Upon receipt of all required information, an Order Confirmation will be issued.
Order Confirmation	Orders are subject to our acceptance with issuance of a formal Order Confirmation . Our Order Confirmation is final and binding. Any	subsequent changes must be requested in writing and are subject to our ability to incorporate the requested change.
Cancellations	Cancellation of an order, if accepted, is subject to a 25% cancellation charge. Orders with design modifications or special designs will not be cancelled once the order has been	confirmed. Please check your order confirmation carefully. Discrepancies must be brought to our attention in writing within 10 days.
Quotations	All quotations are valid for 60 days. Any quotation not accepted within that 60-day period	may be subject to revision. Quotations for COM/ COL are subject to suppliers' current prices.
Shipping	Complete instructions as to shipping and route should be given at the time an order is placed. If such instructions are not received, we will exercise our judgment in selecting a carrier and route. We reserve the right to make special shipping arrangements in truckload or larger shipments and to make partial shipments. Invoices covering partial shipments are to be paid as they fall due. All shipping dates are approximate. All furniture is shipped at the	customer's risk, and McMurray is not responsible for delays and loss in transit or storage, or failure of delivery. Freight charges will be prepaid, upon special request, for accounts with established credit with McMurray . Prepaid freight will be invoiced at cost plus a 20% service charge. We will not be responsible for delays or failure of delivery caused by strikes, lockouts, fires, labor disputes, floods, storms, acts of God or any other causes beyond our control.
Storage	If a customer cannot accept delivery on the scheduled delivery date, we have the right to store the merchandise in a bonded storage	warehouse at the customer's expense. Such transfer to storage shall be deemed delivery to the customer for all purposes, including invoicing.
Claims	McMurray is not responsible for damage suffered in transit or storage. Before accepting any merchandise from the carrier, examine the shipment carefully. If there is any visible damage to the containers, insist that a notation be made above your signature on the bill of lading prior to signing. Claims for damage or storage by the delivering carrier should be filed with the carrier by the consignee within five (5) days of delivery. "Concealed damage" should be reported in writing to the carrier within five (5) days of delivery. When receiving furniture from an	"uncrated" or "blanket-wrapped" furniture carrier, remove the wrapping and examine the furniture before signing any receipt. Note any damage above your signature on the receipt and file a claim with the carrier within five (5) days of delivery. Failure to follow these instructions will constitute full acceptance of the merchandise. Any claim for defects in manufacture or material must be expressed in writing within five (5) days from the receipt of the merchandise and must contain sufficient information to enable our prompt attention.
Returns	No merchandise may be returned to us without our written consent and shipping instructions.	Unauthorized returns will not be accepted and will be returned freight collect.
Sizes and Weights	Sizes and weights are to be considered approximate. Weights include wrapping or	cartons but do not include any special crating that might be required.
Title	Title to merchandise shall remain with McMurray until the purchase price and all charges are paid. Risk of loss or damage to	merchandise shall be that of the customer from the time the merchandise is delivered to the freight forwarder.
Materials and Custom Finishes	Due to natural variations, all furniture containing wood, leather, marble or granite is sold subject to normal variations or irregularities of color, surface, grain and texture. It is not	possible to guarantee exact matching to any sample submitted. In addition to our standard woods and finishes, special woods and custom finishes will be quoted upon request.

Warranty

All **McMurray** casegoods are manufactured in accordance with the highest standards of design and manufacture and are warranted to be free from defects in material and workmanship for a period of one year from the date of invoice when products are installed properly and under normal use and under conditions for which the product was designed. The warranty extends only to the original purchasers acquiring new products directly from **McMurray**, an authorized dealer or others specifically authorized by Order Confirmation issued by **McMurray** to act as resellers. This warranty does not extend to color, grain or texture of natural materials such as wood, marble, granite or leather

because of natural variations over which **McMurray** has no control. We do not warrant matching of color, grain or texture, except as specified in the Order Confirmation. This warranty does not apply to custom made products, covering material, or any items incorporated in or applied to our standard products which are manufactured by others. No other warranty, either expressed or implied, as to any other matter whatsoever, including warranty of merchantability or a product's fitness for any particular use or purpose, is made by **McMurray**. Option of repair or replacement under this warranty is at the discretion of **McMurray**.

Product Changes

Our products are being reviewed on a regular basis. We reserve the right to modify any design

and change any technical specifications to improve our product at any time without notice.

Custom and Special Designs

For custom designs or special modifications of standard products, please submit detailed information and drawings showing dimensions,

materials, quantity and delivery requirements to our business office. We will not knowingly copy standard products of another manufacturer.

Leather



McMurray uses leather supplied by Contract **Leather**.™ The natural full grain leathers priced on our furniture are the finest premium selection unaltered grain naturally milled European hides. High quality aniline dyes and natural oils penetrate the leather making it "calf skin" soft and pliable. Each hide is given a protective coating to provide resistance to spillage and wear. This leather meets the flammability resistance test requirements for the State of

California (Technical Bulletin 117, Section E). Hide thickness: 0.9–1.2 mm/S.F. Hide weight: 2.2–2.75 oz/S.F. Leather is a natural material. Color may vary from samples. Natural imperfections such as scars, cuts and range marks are considered normal in leather. As tanneries do not guarantee their products, we cannot be responsible for wear, fading or performance of leather.

Care of Wood Furniture

Wood is a natural material with variations of color, grain, shade, configuration and knots. Just as trees in nature are not identical, each individual piece of furniture has its own characteristic markings and will vary slightly from the showroom samples. Care for furniture made of wood simply requires dusting with a soft, moist, lint-free cloth and drying immediately thereafter with another cloth. It is recommended that little pressure be placed on the dust cloth. Dust can act as an abrasive and cause fine hairline scratches. Occasionally Guardsman furniture polish may be used. Follow the directions on the label carefully and pre-test a small inconspicuous area before cleaning or polishing the total surface. Silicone-containing waxes or polishes should be avoided. They raise

the sheen of the furniture and make future repairs exceptionally difficult. Always use felt pads under all articles which are to be placed on polished wood surfaces to avoid minor hairline scratches and marks. Liquid spills on furniture surfaces should be removed by blotting as soon as possible. Certain liquids such as perfumes, alcoholic beverages or nail polish should never be rubbed. These liquids may act as solvents and damage the finish. Wood furniture should not be placed next to radiators, open windows, heaters or vents. Excessive temperature changes will damage finishes as well as wood veneers, leading to season cracks, warpage or swelling. Avoid placing furniture where it is exposed to direct sunlight. Sunlight will cause wood furniture to change color over time.

Care of Marble and Granite

Marble and granite are porous and will stain if left unprotected. Polish these surfaces regularly with a good paste wax. Never use abrasive cleaners. Any food or liquid spills should be

wiped up immediately with a damp cloth. Protect your furniture against rings caused by liquid spills by using coasters.

Care of Metal

Some products or parts of products are manufactured of stainless steel, brass or bronze. Metal furniture products designed for indoor use should never be used outdoors. Extreme dampness, especially salt air, can cause pitting of

the surface. A soft, moist cloth may be used for regular cleaning. Avoid using coarse cloths or abrasive cleaning agents which will mar the surface and leave a harsh residue.

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